

Privacy Policy Overview

We care for your privacy and we are committed to its protection. That is why we designed this Privacy Policy to help you understand what information we may collect about you, how we use and share the information and how we will not use or share information, and your choices and your rights when using the TeamUp website, located at www.teamup.world. We will not use or share your information with anyone, except as described in this Privacy Policy. We operate under the principle that you should have control over your information including how it is shared with others.

We invite you to read our full Privacy Policy below to learn more about how we will use your personal data and what rights you are entitled to.

Privacy Policy

Who is TeamUp?

Team Up Canada (hereinafter, referred to as “TeamUp”) is an incorporated company under the Non-Profit Act Canada that acts as data controllers of the personal information you provide us when you register with us. This means that we are the ones who decide how to use your personal data. However, this only applies when you provide your data directly to us. This Privacy Policy regulates how we use your personal information in this scenario.

When you use the Donation Form as a donor to donate to TeamUp, TeamUp is the data controller of your personal data, and therefore, who decides how to use your data. TeamUp employs Donorbox as a third party who acts as data processor and will only have access to your personal data on behalf of TeamUp and only to render their services of managing donations to TeamUp.

Our commitment to privacy and data security

TeamUp knows that you care how information about you is used and shared, and we appreciate you trusting that we will do so carefully and sensibly. This Privacy Policy explains our practices and the choices you can make about the way your information is collected and used by TeamUp. It applies to donor information that we collect both online and offline.

To help prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect. For example, we secure our machines with mandated encryption protocols to secure our user/company data. **We also use industry accepted tools and techniques such as SSL and two-factor authentication to protect against unauthorized access to our systems. Additionally, all sensitive information is stored in secure repositories both in-house as well as secure cloud-based, AES encrypted web apps.**

What information is collected by TeamUp?

We collect personal information when you voluntarily submit it to us.

For example, donors may provide us with personal information (such as name, address, email address, telephone numbers and/or credit/debit card information). If a donor, or a website visitor, contacts us by email they may provide us with their email address, and name. Providing data is required in these contexts in order for us to process your donations, requests, or respond to inquiries.

In addition to the personal information that you submit to us, we may collect personal information about you from reputable third parties, or automatically collect information using the following technologies:

Web Server Logs. Our web servers may collect certain information such as IP address, pages visited, time of visits, and referring websites.

Cookies. Cookies are simple text files stored by your web browser that provide a method of distinguishing among donors and visitors to the website. TeamUp uses cookies to identify your browser as you visit pages on the TeamUp website or sites in the TeamUp media network. Cookies also allow TeamUp to provide more relevant, targeted content as you travel through sites in the TeamUp media network as appropriate and are used on our ordering website to keep track of the items in your shopping cart.

How do we use information?

We collect information primarily to accept donations, complete our charitable projects, and provide you with information concerning our programs, projects, and activities. We also use information for internal purposes (to better understand our supporter network) and for analytical purposes (to respond to requests for information or merchandise and to improve our website, donor base, and outreach). We may inform you of other purposes at the time that we collect some forms of information. For example, if you apply for a job we may collect information in order to process your job website.

Depending on how you interact with us, we will use your data for different purposes, as follows:

To handle your registration with Donorbox.

If you decide to register with us and create a user account, we will use your data to handle your registration. This includes using your data to provide better products and/or services to you and for administration, maintenance and development of the Website.

To respond to your questions and claims.

If you get in touch with us to ask any questions or to raise a claim, we will use your personal information to respond to your questions or to handle your claims, in order for us to provide better client service.

To handle your donations with TeamUp.

If you use our Website to donate to TeamUp, we will use your personal data to handle your donation and make sure it reaches the intended destination.

To notify you of TeamUp news.

If you provide your email address in the Website, we may use your email address to contact you and notify you of any Website news. You can choose which types of email you receive from us by changing your account settings at the Website. Generally, you cannot opt out of receiving certain communications that are inextricably linked to the Website, such as service-related announcements and administrative messages, except by terminating your account.

With whom do we share information?

We do not trade, share, or sell information that you provide to us with other organizations who intend to use it only to market their products or services to you.

There may be instances in which we share your information with others. We may share your information, for example, in conjunction with your sponsorship of a certain project, as required by law, with law enforcement, to comply with legal process, to protect our legal rights, to protect the safety or security of a person, or to protect against fraud, criminal acts, or misconduct. We may also share your information with companies that provide us with services, or with a successor legal entity.

Do we share your data with third parties?

Your personally identifiable information will not be sold to advertisers or spammers.

We share your personally identifiable information in two cases: (1) with your permission, and (2) as required by law.

We may be required to disclose user information pursuant to lawful requests, such as subpoenas or court orders, or in compliance with applicable laws. We do not reveal information until we have a good faith belief that an information request by law enforcement or private litigants meets applicable legal standards. Additionally, we may share account or other information when we believe it is necessary to comply with law, to protect our interests or property, to prevent fraud or other illegal activity perpetrated through the TeamUp service or using the TeamUp name, or to prevent imminent bodily harm. This may include sharing information with other companies, lawyers, agents or government agencies.

Third parties may use anonymous information collected to improve the quality of their services. This information may help us to diagnose problems, maintain security, and provide services users want. TeamUp may determine user demographics, interests, and behavior and may share such information with others. For example, we may provide demographic or usage information to an organization so they may see how many users are from a specific geographic area or industry. However, please don't worry. This information will always be anonymous and will not be enough to identify you.

Your access to data, and your choices

If you would like to access the data that we received from you, or make corrections to it, you may contact us at the email or mailing addresses provided at the end of this policy.

If you registered to receive communications from us and later change your mind, you may ask that your name and contact information be removed from our distribution list. You can send such a request to the email or mailing addresses at the end of this policy.

Some web browsers and devices permit you to broadcast a preference that you not be "tracked" online. At this time, we do not modify your experience based upon whether such a signal is broadcast.

Donations

Donations are processed by a third-party when filling out the donation form making it simple for users to support TeamUp and its projects. When signing up to give to TeamUp on a monthly basis, we give you control of your information because you may not want to share your information with everyone. You choose what information you provide, including contact and personal information, interests, and causes. You control the sharing of that information by using the privacy settings on the Website.

Who Controls your Data?

After signing up on the Donation Form, you will receive an email from Donorbox, a third party that processes all the donations to TeamUp on our website, to create an account with Donorbox. Creating an account with Donorbox allows you to manage and control your donations to TeamUp. By creating an account with Donorbox, you enter an agreement with Donorbox and give them control over your data. If you do prefer not to share your data with Donorbox, simply ignore the two follow-up emails by Donorbox following your registration as a monthly donor to TeamUp.

What information do we use about you?

By using the Donation form or sharing your email address with us you may provide us with anonymous information, personal information and additional materials.

You provide us and we may collect anonymous information such as your IP address, areas of the website you have visited, time and date, and whether or not you clicked on links. We use technologies such as cookies to collect this information. A cookie is a piece of data stored on a user's computer. We use session ID cookies to confirm that users are logged in. Session cookies terminate once the user closes the browser. We also use persistent cookies that store other information to make it easier for you to login when you come back to the Website. You can configure your browser to block cookies; however, if you do, the Website may not function properly or at all. If you choose to click on a link to any outside website, anonymous information may be provided to that website.

We use Google Analytics to help analyze how users use the Site. Google Analytics uses Cookies to collect information such as how often users visit the Site, what pages they visit, and what other sites they used prior to coming to the Site. We use the information we get from Google Analytics only to improve our Site and Services. Google Analytics collects only the IP address assigned to you on the date you visit the Site, rather than your name or other personally identifying information. We do not combine the information generated through the use of Google Analytics with your personal information. Although Google Analytics

plants a persistent Cookie on your web browser to identify you as a unique user the next time you visit the Site, the Cookie cannot be used by anyone but Google. Google's ability to use and share information collected by Google Analytics about your visits to the Site is restricted by the Google Analytics Terms of Use and the Google Privacy Policy.

However, we will never ask you to provide us with any confidential or sensitive data, and you should never do so. Sensitive data means any information related to racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data, biometric data, data concerning health or data concerning a natural person's sex life or sexual orientation or data concerning criminal records. If we learn that you have provided us with any such information, we will disregard it and delete it immediately, and we will not include it in our database.

What are your rights when we use your data?

You may request TeamUp to delete your information from the Website at any time.

Agreement

If you choose to use the Website, your use is subject to the current Terms of Use and Privacy Policy. We reserve the right to change this Privacy Policy from time to time. If we do make changes, we will do our best to notify you of the changes, such as by posting any changes on the Website and indicating the date the changes were made at the top of our Privacy Policy. Non-material changes are effective upon posting. Material changes are effective 15 days after posting. Unless stated otherwise, our current Privacy Policy applies to all information in our possession.

Security

TeamUp takes reasonable precautions to protect our users' information. Your account information is located on a secured server behind a firewall. Because email and instant messaging are not recognized as secure communications, we request that you not send private information to us by email or instant messaging services. Although we allow you to set privacy setting that limit access to your information, please be aware that no security measures are perfect or 100% effective. We cannot control the actions of other users with whom you may choose to share your pages and information. Even after removal, copies of Materials may remain viewable in cached and archived pages or if other users have copied or stored your Materials. If you have any questions about the security of TeamUp Website, please contact us.

Where do we transfer and store information?

TeamUp is based in Canada, and any information transmitted to us may be stored, accessed, or processed in Canada. Residents of some other countries, including residents of the European Union, should be aware that the laws of Canada do not offer the same protections as the laws of your home country.

Opting out of communications

You can choose to opt out of receiving marketing emails from TeamUp by clicking on the "unsubscribe" link in any such e-mail. Please note that once we receive your request, it may take an additional period of time for your opt-out to become effective. Your unsubscribe or e-mail preference change will be processed promptly, and in no event longer than 10 business days. Alternatively, you can contact us or reach us at the contact information provided at the beginning of this Privacy Policy.

Additional information

Links. Our website may contain links to other Web sites. Please note that when you click on one of these links, you are entering another site that is governed by that site's privacy policy.

We implement Google's Invisible reCAPTCHA to protect our site from spam and abuse. Use of this service is subject to Google's [privacy policy and terms](#).

Changes to this privacy statement. We may modify this privacy policy from time to time. Any changes will be reflected on this website. If we make a material change to this policy, and need to apply it to personal information that you provided to us before the change was made, we will attempt to contact you and obtain your consent to the change.

Communicating with us. If we need, or are required to, contact you about the privacy or security of your information we may do so by telephone, email, or mail. If you have questions about the Privacy Policy or would like to suggest improvements, please contact us here or at:

info@teamup.world

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Effective: February 16, 2021